



## **ROLE SUMMARY: Field Service Engineer (UK)**

Envirogen is a fast-growing water treatment company that is challenging the status quo in industrial water treatment and process filtration markets, enabling customers to reach new quality standards. We do this by constantly innovating, responding to market needs, providing flexibility and generating lasting partnerships that empower our customers and our people to grow.

Decisions are made without the bureaucratic processes associated with other water treatment companies, which means decisions are made quickly. We are committed to creating a positive, lasting change for businesses, communities, our planet and our people.

We are looking for a skilled, proactive Field Service Engineer to join our team working in the North of England.

### **Main duties and responsibilities of the Field Service Engineer:**

- Maintain compliance with legislative and environmental requirements (H&S) and ensure risk assessments and method statements have been utilised.
- Plan and coordinate work in an efficient manner liaising with Service Administration, Project Management, third party suppliers and end customer.
- Efficiently carry out all Service works as per contract and given time lines to achieve an above satisfaction service for the customer.
- Provide assistance and support on a 'consultancy' level to the customer.
- Provide technical support both internally and to customers in preparation of work execution to include but not limited to risk assessment and method statements, permits to work etc.
- Ensure that parts, materials and equipment are in line with specifications.
- Manage and deliver in a timely manner reports as necessary to both internal and external requirements.
- Have a visionary 'Sales' approach to provide 'add-on' and new work lines with customers, thereby contributing to the growth of the business.

### **The successful applicant will be required to:**

- Work away from home on occasion (2-3 days per month if required)
- Be flexible with working hours to suit the business needs (Breakdowns, Call-outs etc.)
- Have a proactive approach to personal development and training.
- Partake in a 24hr call-out roster (approx. one week in a ten week rota).
- Contribute to team discussions.
- Be flexible to undertake any reasonable tasks that are within the knowledge and skill-set of the individual.



- Undertake any Mandatory Training required for the role and ad hoc development as needed.

### **Candidates must:**

- Have experience of working in a busy Service department supporting blue chip clients
- Be experienced engineers with skill-sets gained within the Water Treatment / Purification sectors
- Have experience of working in a field/remote service role supporting an expanding customer base.
- Have experience of planning and executing day-to-day Service tasks of Installation, Maintenance, Servicing and Commissioning of varied equipment in accordance with current industry legislation and within contract and budget.

### **Education/qualifications required:**

- A professional qualification or a proven track record of gained skills with the ability to work across multi disciplines (electrical and mechanical) competently and safely.
- A minimum of 5 years' experience within the water treatment/purification industry and a good process knowledge of RO/BX/DI /Filtration and other water purification systems.
- Strong communication and interpersonal skills with the ability to manage both internal junior/trainee engineers, sub-contractors and the end customer.
- Excellent IT skills (Excel, Word, PowerPoint) and the ability to stay organised whilst multi-tasking.
- Ability to fault find both to a basic electrical and mechanical level.
- To be hands-on with installation, repair, modification work which includes various pipe work formats, electrical control systems (PLC literate basic) installed across Industrial, Food & Beverage and Health Care sectors.
- Ability to understand electrical, mechanical and P&ID drawings.

### **Benefits:**

- Hybrid working available
- 24/7 online GP access
- Mental health & wellbeing support
- Life assurance
- Referral scheme
- Company pension
- Free on-site parking (head office+)
- Cycle to work scheme
- Buy and sell annual leave



We are looking for a Field Service Engineer (UK) who is passionate about helping our company grow. If you have the skills and experience that we're looking for, we encourage you to apply today.

Please submit your CV, showing relevant experience [tojoinus@envirogengroup.com](mailto:tojoinus@envirogengroup.com)

23 June 2023